

# EU Data Act – Pre-contractual Data Information Notice

## Pursuant to Article 3(2) of Regulation (EU) 2023/2854 (EU Data Act)

### 1. Introduction

This notice provides information regarding the product data generated by the connected products in accordance with Article 3(2) of Regulation (EU) 2023/2854 (EU Data Act).

Depending on the product model, configuration and use, the connected product may generate, record and/or transmit certain data relating to its operation, status, performance and interaction with the user as follows.

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### 2. Type, Format and Estimated Volume of Product Data

Depending on the specific product configuration and its use, the connected product may generate the following categories of product data:

| Data Category          | Examples                                               |
|------------------------|--------------------------------------------------------|
| Usage data             | Operating hours, etc                                   |
| Operating status       | Operating mode, standby status, etc                    |
| Error / fault data     | Error codes, communication errors, etc                 |
| Product identification | Product ID, serial number, firmware version, etc       |
| User-generated data    | Notes, settings or, GNSS/GPS location where applicable |

The actual data generated may vary depending on the product model, firmware version, operating conditions and intensity and manner of use.

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### 3. Data Format

Product data made available under the EU Data Act will be provided, where technically feasible, in a structured, commonly used and machine-readable format of JSON, etc.

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#### **4. Estimated Volume of Data**

The volume of product data generated varies depending on the product model, operating time, operating frequency, firmware configuration and other operating conditions.

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#### **5. Frequency of collection of product data**

Depending on the product model, the connected product may generate data continuously or in real time during operation.

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#### **6. Data Storage and Retention**

Depending on the product model and configuration, product data may be:

- stored locally on the product;
  - transmitted to and stored on a remote server or cloud platform; or
  - processed temporarily without being retained after the relevant operating event.
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#### **7. Access, Retrieval and Erasure of Data**

##### **Option A — APP / Cloud Connected Product**

Users may access applicable product data through the EGO Connect APP mobile application or designated web platform. The data will be provided to the user free of charge.

##### **Option B — Service Centre Access**

The stored data may also be available through an authorized service channel. Upon a valid request, the authorized service center may retrieve the applicable data from the product using the designated diagnostic equipment or service software and provide the data to the user. Please contact [dataprotection@egopowerplus.eu](mailto:dataprotection@egopowerplus.eu), where you will find relevant details.

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#### **8. Data Deletion**

Where technically and operationally feasible and legally permissible, product data may be deleted by user.

Data deletion can only be carried out through designated diagnostic equipment by authorized service center if no EGO Connect APP, the user has no possibility of data deletion.

Certain technical, safety, warranty, legal or diagnostic records may be retained where retention is necessary or legally required.

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## **9. Data Sharing with Third Parties**

Where applicable under Regulation (EU) 2023/2854, users may request that readily available product data be made available to a third party of their choice.

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